

PRODUCT
WARRANTY
AUSTRALASIA
CONCRETE
BASINS



Bezzoni Basins are warranted for a period of one year from the original date of purchase. Bezzoni warrants that the product will be free from manufacturing defects provided the basin is installed by a licensed installer. All basins must be inspected prior to installation to ensure it is free from damage. The warranty will be null and void where a damaged item has been installed.

EXCLUSIONS

This warranty does not cover the following :

1. Scratches or stains
2. Any chemical damage
3. Edge chipping, surface damage caused by wear and tear, cracking due to the basin being exposed to high heat or damage caused by improper use including cracking, exposure to UV light/ direct sunlight, physical or chemical damage caused by improper care and maintenance including damage caused by cleaning with abrasive substances or implements.
4. Any damage that has been caused by trying to alter the form or specifications.
5. Incorrect installation by an unlicensed installer. Installation instructions should be followed to avoid voiding warranty. The use of a non-flexible sealant, Liquid Nails or epoxy product of any kind will void warranty and may cause the basin to crack.
6. If the manufacturers factory applied finish has been altered the warranty will be void.
7. This warranty does not cover modifications such as tiling, plumbing or flooring etc that may be necessary to repair or replace the Bezzoni Basin under its warranty.
8. Chipping or pinholes that have occurred during manufacture or over time of ongoing use.
9. This warranty is non-transferrable during the warranty period to any subsequent user/owner of the residence in which the Bezzoni Basin was originally installed.
10. This warranty does not cover routine maintenance and minor conditions such as stains, acid etching, revealing of pinholes and water spots that are a function of improper care and maintenance and which may be corrected by following the techniques outlined in the Care and Maintenance Guide.



11. This warranty does not apply to a defect that is trivial or insubstantial and where the product is installed with known or visible manufacturing defects at the time of installation.
12. Any claim under warranty will only be accepted if:
 - The claim is supported by proof of purchase of the product within 1 year prior to the date of claim
 - The claim is made within a reasonable period after the defect in the product would have become apparent to a reasonable person
 - The product alleged to be defective is made available for inspection and testing by Barben or its authorised representative or consultants

Please note:

Each Bezzoni Basin within the collection is meticulously hand crafted by trained artisans from start to completion. The concrete mix is infused with beautiful colours through use of tinted oxide so the colour runs through the products. Due to concrete being a natural, rustic material with variations in colour and finish, each basin is unique. The focus is to maintain the natural beauty of concrete. The potential for small air pockets on the exterior of the basin is likely. The inside of the basin will be smooth and free from air pockets which is due to the sealing process whereby several coats of penetrative sealer are absorbed into the concrete. A final coat of sealer is then applied to give the interior surface a smooth and silky finish.

Over time, the material ages and changes may appear, however with the proper care and maintenance of your Bezzoni Basin it will be maintained for years to come.

