

FREQUENTLY  
ASKED  
QUESTIONS  
CONCRETE  
BASINS





### **HOW DO I CLEAN STAINS AND SPILLS?**

For dried spills, a wet cloth is recommended. For stubborn stains use a non-acidic and non-abrasive cleaner such as dishwashing liquid. Avoid forceful scrubbing as this may result in loss of shine and remove the protective sealer.

### **DOES DIRECT SUNLIGHT AFFECT THE BASIN?**

Direct sunlight can cause concrete to slowly discolour over a long period of time.

### **CAN I USE HOT WATER IN MY BASIN?**

Concrete expands when it is exposed to heat and contracts with extreme cold. Avoid excessive exposure to localised heat as this may result in thermal shock which may cause damage to your basin.

### **HOW ARE THE BEZZONI CONCRETE BASINS MADE?**

Each concrete basin is meticulously hand crafted by trained artisans. The mix is infused with beautiful colours and poured into moulds to create one off pieces.

### **ARE THE BEZZONI CONCRETE BASINS SEALED?**

Each Bezzoni basin is sealed with several coats and then finished with a layer of sealant to provide a smooth, silky lustre.

### **WHAT IS TO BE EXPECTED IN THE FINISH OF THE BEZZONI CONCRETE BASINS?**

The focus of Bezzoni concrete basins is to maintain the natural beauty of concrete. This includes colour movement and the potential for small air pockets on the exterior of the products. Please note, we cannot guarantee that the products will or will not have air pockets as every product is unique.

### **HOW DO YOU CARE FOR YOUR BEZZONI CONCRETE BASIN?**

All Bezzoni concrete basins should be cleaned using a mild non-abrasive cleaner. Please refrain from using abrasive cloths/ scourers as they can scratch your basin and break down the sealer. Avoid exposure to products with high levels of PH such as bleach and nail polish remover as they strip the sealer and will expose the concrete.

### **DOES THE BEZZONI CONCRETE BASIN NEED TO BE RESEALED?**

Each piece is sealed and with correct care and maintenance they do not need to be resealed, however we do recommend using a wax sealer to maintain your basin.

